

## Technical Support for Parents

If you encounter any technical complications when using this website such as:

- Problems creating an account
- Problems logging in
- Email notifications
- Service interruptions
- Unsuccessful or accidental online payments

Please contact our support email at: [helpdesk@eips.ca](mailto:helpdesk@eips.ca)

Please include the following information in your email:

- Parent's name
- Child's name(s)
- Child's student ID number(s)
- School name(s)

### **Elk Island Public Schools**

Central Administration Building  
683 Wye Road  
Sherwood Park, Alberta  
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